

Dubai Humanitarian Executive Profiles Members' Services and Partnership



Jihad Abdalmaula is the Head of Member Services and Partnerships at Dubai Humanitarian (formerly International Humanitarian City – IHC), bringing over 21 years of experience in humanitarian operations, logistics, and partnership development.

Since joining Dubai Humanitarian, Jihad has held several key roles, starting as Government Services Officer, then Registration and Licensing Manager, and later Senior Logistics & Supply Chain Expert, before being promoted in April 2025 to lead the Member Services and Partnerships Unit. His work has been instrumental in enhancing operational efficiency, regulatory compliance, member engagement, and coordination among humanitarian hubs.

Jihad has led and contributed to a number of strategic projects and initiatives, including the launch of the Humanitarian Logistics Databank and the establishment of the Knowledge and Development Center, the Kitting Center, and the Cold Chain Facility. He also played a key role in drafting the Dubai Humanitarian Rules and Regulations.

Before joining Dubai Humanitarian, Jihad worked with Ajman Free Zone, gaining extensive knowledge of free zone laws and customer service. He holds a Bachelor's degree in Law and Economy from Al Jazeera University in Dubai and continues to champion innovation and collaboration across the global humanitarian community.